

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED**  
**TIRUPATI**

**On this the 22<sup>nd</sup> day of March 2022**  
**C.G.No.72/2021-22/Kurnool Circle**

*Present*

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Y. Sanjay Kumar  
Sri. K. Ramamohan Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Technical)  
Member (Finance)  
Independent Member

*Between*

Mr.T.Ramanjaneyulu,  
1/3570-1-6,  
Pampanna Goud Colony,  
Yemmiganur,  
Kurnool.

Complainant

*AND*

1. Asst.Accounts Officer/ERO/Yemmiganur  
2. Executive Engineer/O/Adoni

Respondents

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**ORDER**

1. The complainant filed a complaint before this forum stating that the department issued Additional load notice for payment of Rs.2968/- to his service Sc.No.8132301027275. When the Complainant approached the department for payment of Additional load amount, they informed him to pay Additional load amount of Rs.1100/- in addition to the already issued Additional load notice for Rs.2968/- . Hence requested the Forum to collect Rs.2968/- towards Additional load charges. The case was registered as CGNo.72/2021-2022/Kurnool circle and sent to Respondents for written submissions.

**DESPATCHED**

DATE

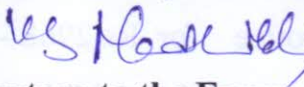
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2. Respondent No.1 has submitted written submissions stating that, the payment of Additional amounts are being Revised with effect from 1.1.2022 vide the Gazette notification of Andhra Pradesh published on 31.12.2021 by Hon'ble APERC vide Lr.No.APERC/Secy/F.No.S-19(Vol-II)/D.No.694/2021. Development charges are being revised to those consumers to whom notices already served and not paid by the consumers. Notice served to the Complainant, but not paid by the said amount and hence revised by the department as per the Gazette notification and effected same in 'MATS' software and the same was informed to the Complainant and requested to pay the revised amount and also informed that this office have no authorization to make modification/accept less than the amount shown in the Software, and then afresh notice is served on the Complainant and requested to pay revised Development charges amount. The Complainant paid the revised amount of Rs.4068.00.
3. When Secretary of this Forum contacted the Complainant on 14.03.2022 @ 1.15P.M. , the complainant requested to close the grievance.
4. In as much as the case of the complainant was resolved by the Respondents, the complaint is disposed off in favor of complainant.

Accordingly the complaint is disposed off.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
**Member (Technical)    Member (Finance)    Independent Member    Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 22<sup>nd</sup> March '2022**



If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.